



## **Access Statement**

Perran Springs Holiday Park

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### **Perran Springs Holiday Park**

Perran Springs Holiday Park,  
Goonhavern, Truro, Cornwall TR4 9QG

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[www.perransprings.co.uk](http://www.perransprings.co.uk)

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### **A Warm Welcome to... Perran Springs Holiday Park**

Our family welcomes you to Perran Springs, where our aim is to make your holiday in Cornwall both enjoyable and memorable. Our park is set within twenty-one acres of a luscious, tranquil, sheltered countryside valley. We accept families and couples only, providing the ideal holiday retreat in which to escape, relax and explore.

### **Pre-Arrival**

- We cater for tents and touring caravans, campervans, motorhomes and hire Caravan Holiday Homes, Super Eurotents and Log Pods.
- We are able to be contacted via the details above.
- We use online booking, email, telephone and the post as forms of communication.
- We can post a copy of our Access Statement if required.

## **Arrival and Car Parking Facilities**

- Car parking is available for approximately 4 vehicles in unmarked spaces.
- The path leading from the parking area leads directly to the Reception / Shop, it is gravelled with a very slight mounding.
- The pathway is 33m long.
- At night the pathway is unlit, but there is a security light on the Reception / Shop outside wall.
- There are no traffic calming measures, but there is a strict speed limit of 5mph on the park at all times.

## **Reception / Shop**

- Opening times are specified on the Reception / Shop notice board, If the door is seen to be open, then the Reception / Shop is open.
- At all other times, we can be contacted in the House, which is the main stone and white building to the right as you drive into the park.
- Please note that out of the main summer season the Shop may not be available.
- Entrance to the Reception / Shop is one step up from the gravelled pathway at a height of 19cm.
- The door has an manual opening width of 70cm and is side hung.
- On arrival, a pad, pen, clipboard and magnifier is available if required.
- Due to space restriction, permanent seating is not available in the Reception / Shop. However, if a seat is required, one can be supplied.
- The Reception / Shop counter is straight inside the doorway at a distance of 1.90m, and is at a height of 92cm.

## **Public Areas - General**

- The park is level.
- The park roads are level and mainly a tarmac scrapings surface, however, some paths have a gravelled surface.
- The Lake Meadow has no roads, and pathways are cut grass. Most pathways are level, but in some areas there are slopes.

- There is one small wooden bridge within the Meadow.
- There are wooden gates on two of the entrances to the Meadow.
- To avoid unnecessary light pollution, the park does not have lighting around the pitch areas. There are lights on the exterior of the amenity buildings.

## **Public Areas - Showers and Toilet Facilities**

- The park has one toilet block, situated behind the Reception / Shop.
- Pictorial signage on the front of the building and by the entrances, indicates the mens and ladies facilities.
- The pathway which leads to the facilities is gravelled.
- Both the mens and ladies is accessed by one paved step at a height of 13cm.
- The entrance doors have a manual opening width of 70cm and are side hung. These doors are usually left wide open.
- Showers in the building have a manual opening door width of 60cm and are side hung. The shower / changing enclosures have small steps at heights of 5cm.
- The showers have a private separate changing area with a built-in bench at a height of 40cm. Showers are push button and there is hot water 24hrs per day.
- The disabled toilet is combined with the baby changing room and are accessed by a ramp 1.25m wide from a gravelled pathway. The door has an manual opening width of 85cm and is side hung. There is only a toilet with hand rail and a small hand basin.

## **Laundry**

- The laundry is open from 8.30am to 7pm approx in the main season.
- The laundry is accessed via the same gravelled pathway as the ladies facilities.
- The doorway is one step up from the pathway at a height of 20cm.
- The entrance door has a manual opening width of 70cm and is side hung. The door is usually left wide open.

- The washing machines are coin-operated and located along the left hand side as you enter the laundry. There are two and they are both front loaders, with a spin-only feature.
- The twin dryer is coin-operated, front loading and one is located above the other.
- There is a counter top above the washing machines for folding / sorting clothes, and some seating.
- The iron and ironing board is located in the far right of the room. It is powered by a coin operated timer on the wall.
- A sink is provided for handwashing at a height of approximately 1m.

## **Outdoor Facilities**

- There are park waterpoints located within approximately 30 metres from most pitches, which have a sink, water taps and waste water disposal.
- The sink is generally at an approximate height of 1m. There is hot and cold water via push-button taps.
- The dustbin areas and firepoints are also located around these waterpoints.
- The park has a chemical disposal point which is accessed via a tarmac / gravelled road.
- The outdoor children's play areas have a grassed surface and open grass access.

## **Caravan Holiday Homes**

- Our holiday homes do not have special adaptations for the use of persons with a disability.
- Each holiday home is accessed via an open grassed area, away from the parking space.
- There are 3 steps to most caravan doors.
- The exterior doors vary, but have an average approximate manual opening width of 55cm and are side hung.

- Internal doors vary, but generally have an approximate manual opening width of 50cm and are side hung.
- Space is restricted inside the holiday homes.
- Our accommodation is strictly no smoking and no pets.

### **Super Eurotents**

- Our eurotents do not have special adaptations for the use of persons with a disability.
- Each eurotent is accessed via an open grassed area, with one car parking space adjacent to the eurotent.
- There is a step of approximately 15cm, to a zipped doorway.
- The zip doorway has an average approximate manual opening width of 70cm and are side opening.
- Space is restricted inside the eurotent.
- Our accommodation is strictly no smoking and no pets.

### **Log Pods**

- Our log pods do not have special adaptations for the use of persons with a disability.
- Each pod decking area is accessed via an open grassed area, with one car parking space adjacent to the pod.
- There are three steps up to a small wooden decked area (at a total height of approximately 60-70cm).
- The single exterior door has an approximate manual opening width of 80cm and is side hung.
- Space is very restricted inside the pod.
- Our accommodation is strictly no smoking and no pets.

## **Touring Facilities**

- Pitches are mostly with electric hook-ups, are grassed and all are level. We have a small number of hardstanding pitches with electric hook-ups.
- To avoid light pollution, the park is not lit around the pitch areas. A torch is recommended.
- We allow pets in your own camping / touring unit only (maximum 3 per pitch). Please see our dog / pet conditions for full details.
- No pets are allowed in our accommodation.
- Parking for one car is within the pitch space.
- A top-opening freezer for freezing your own ice-packs is located by our recycling area, and is accessed from the tarmac road, by a level gravelled pathway.

## **Additional Information**

- There is a fire assembly point at the park arrival / parking area.
- Firepoint boxes are alarmed and will sound upon opening.
- We do not have a public telephone, but we are available 24hrs, either on the park, or in the house in an emergency.
- Most mobile networks usually have coverage, although this may be limited and patchy.
- The nearest Shop Mobility scheme is in Falmouth on the south Cornwall coast.
- We have a park information area with notice boards, which include contact details of a local Hospital, Doctors Surgery and Dentist.

## **Local Attractions**

- Our reception tourist information area contains many free leaflets covering specific local attractions, events and general places of interest within Cornwall. If you require any further information we will be pleased to help.

## **Transport Information**

Taxis: Information is available in the Reception and on the Noticeboards

Public Transport: A Public Transport Guide is in the Reception

## **Contact Information**

Perran Springs Holiday Park,  
Goonhavern, Truro, Cornwall TR4 9QG  
01872 540568 including a 24hr answerphone  
[www.perransprings.co.uk](http://www.perransprings.co.uk)  
[info@perransprings.co.uk](mailto:info@perransprings.co.uk)

## **Further Information**

Further park details, a map and local information is displayed on the outdoor park information boards.

Our website [www.perransprings.co.uk](http://www.perransprings.co.uk) has full details of the park and facilities we offer.

## **Please Note**

Although we have tried to be as accurate as possible and include as much details as we can in this statement, we are always willing to give information on any aspect of the park. If this statement does not answer your particular question, please let us know and we will endeavour to answer your question and amend this statement for future use.

We welcome your feedback to help us to continuously improve. If you have any comments please email [info@perransprings.co.uk](mailto:info@perransprings.co.uk)